

Warranty Policy

Repair Risks

Electronic repairs are unpredictable. Your device may be beyond repair or may be permanently damaged during repair and rendered useless. Circuit board components deteriorate over time and can fail without warning especially on liquid damage devices where components can short circuit, oxidize, corrode, and rust over time.

Repairs on devices with glued-on screens involve prying the screen to access internal components. Screens are very delicate and can crack or break during the prying process. We are highly experienced, and the risk of screen breaking is minimal, but glass can break, and risks do exist. Touch id / Face id on devices may fail during repair and deemed unusable. Although this is not common, it can happen depending on the device condition.

Integrated GPU on laptops and AIO computers can fail without warning especially on older devices with known GPU problems of any year make and model.

Yoshi's PC & Electronic Services is not responsible/liable for these damages associated with repair risks.

Limited Shop Warranty

We offer a 60-day warranty on all repairs. If for any reason an issue from the original work order recurs within 60 days, we will perform the service again at no extra charge. All parts used to service your device are also guaranteed for 60 days from the date of the service. The guarantee does not cover issues that may develop within the guarantee period that are not related to services performed or to the original issue or symptom diagnosed and repaired.

Warranty Exclusions

- We do not offer warranties or guarantees, explicit or implicit, on any of the following:
 - Any service using parts not purchased through Yoshi's PC & Electronic Services
 - Any software issues, including virus removal, Operating system installation
 - New symptoms/issues not directly tied to the original service within the 60-day guarantee period
 - Installing new hardware or modifying existing hardware in the 60-day guarantee period voids the Yoshi's PC & Electronic Services warranty.

Limited Shop Warranty

Recurrence of original symptoms or issues caused by user error or negligence in the 60 day guarantee period, including but not limited to physical damage (drops, crushing, exposure to temperature extremes), liquid damage (spills on and liquid immersion of the device), electrical damage (improper grounding, contact with poorly performing or damaged electrical networks), and damage caused through installation or use of harmful software components (viruses, malware, spyware), voids the Yoshi's PC & Electronic Services Limited Shop Warranty

NOTE: If your device is physically tampered with or damaged within the warranty period, the Yoshi's PC & Electronic Services Limited Warranty is void. This includes but is not limited to cracked screens, dents to the casing, internal damage not present at time of original repair, attempts to open or modify the device, using non original charging cables to charge your device, or any other action, accidental or intentional, that could cause our repair to fail.

Some services performed by Yoshi's PC & Electronic Services may void your manufacturer's warranty. By accepting service from Yoshi's PC & Electronic Services, you understand and agree that we are not held liable for voiding your device manufacturers warranty.

Warranty Repairs

If your device malfunctions or fails within 60 days from the time that you received the device, we will perform the repair again at no extra cost to you. The issue must be related to the original work order. If the issue is unrelated, you will be notified about repair cost before we move forward with the repair. No refunds are issued before we attempt the repair again so we can verify the validity of the claim. Refunds are only issued if we are not able to fix your device minus the repair attempt fee.

Estimate and Repair Time

Many of the factors that determine the length of repair are beyond our control. As such, we will attempt to service your device as soon as possible in the order it was received. Many of our repairs are completed under 48 hours, however we offer no guarantees of how long the service will take. Any references to service times on our website or in promotional materials are our best estimates based on previous experience and are not meant to represent an exact time frame or offer any guarantees of service time.

Pickup time limit and storage

Due to our limited storage capacity, we will hold devices for up to 60 days after we contact you for pick up. After the 60 days period, if we have not heard from you, we will consider your device abandoned and Yoshi's PC & Electronic Services will have the right to sell the device to recover service cost and parts used to fix your device, or we'll recycle the device if it's non functional. We cannot guarantee that your equipment will not be discarded after the initial 60-day period, so it is critical that you pick up your equipment on time or make arrangements with Yoshi's PC & Electronic Services to store your equipment until you can pick it up. If you make arrangements to pick up after 60 days, you will be billed a storage fee of \$40 a month.